Replacement License (Rehosting) Policy

Changing the Host ID of an existing license file requires a replacement license and is known as **rehosting**. Hexagon Safety & Infrastructure/Hexagon Geospatial will permit one rehost in a six-month period without review for all customers for the current version of the software. This rehosting can be performed by the customer online at the Intergraph Hexagon Safety & Infrastructure/Hexagon Geospatial License Generation web site, licensing.hexagonsafetyinfrastructure.com/flexnet/operationsportal or by submitting the Rehost Request web form to Intergraph Hexagon Safety & Infrastructure/Hexagon Geospatial Licensing, licensing.hexagonsafetyinfrastructure.com/flexnet/operationsportal.

IMPORTANT:

If a customer is not on maintenance and wants to rehost a version older than current minus one, a rehost fee will be charged unless the customer goes back on maintenance. If they decline to go back on maintenance, the fee is $500 per license. If the customer is on maintenance and wants to rehost current or one version back, we allow for two free rehosts per year per license and then the fee is imposed with exceptions allowed for waiving if customer has justification for more than two rehosts. If the current maintenance customer wishes to rehost an older version than current and one version back, we will allow one rehosting per license per year before the fee is imposed.

 Some simple valid reasons for rehosting are:

- You have upgraded to a new machine.
- You have replaced hardware components in an existing machine, such as the disk drive or Ethernet card.
- You have added additional network cards to the machine.
- You have upgraded the operating system.
- You have formatted the hard drive.
- You have moved a product from one machine to another within the organization.
- You have inadvertently generated a license file using the same Host ID as the previous license file generated.

Original Host ID:

Due to circumstances beyond your control, you sometimes do not have the original Host ID. You may obtain the original Host ID by going to the licensing web site, licensing.hexagonsafetyinfrastructure.com/flexnet/operationsportal, key in your LAC and login. Select *Manage Licenses* and all licenses generated on the login LAC will be displayed. Review all the licenses to determine which license is being returned for replacement and use that Host ID in the form or online if you are performing the rehosting online.

> **NOTE: Rehosting will not upgrade a license from one version to another version**. You must use the upgrade License Authentication Code (LAC) to generate a newer version of a license. A rehosting will provide you with a replacement license of the same version but different Host ID

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